

# EXMOOR FASCIAS

WINDOWS • DOORS

CONSERVATORIES

## COMPANY PROFILE:

Exmoor Fascias Limited are suppliers and installers of windows, doors, conservatories and roof-line products, serving both the retail and trade sectors. We have experienced steady growth since the business began trading in November 1988 and have a showroom and trade counter at Rolle Quay, Barnstaple.



Conservatory Erectors

Window Installers & Glaziers

As a TrustMark-Registered Company and Members of the Glass & Glazing Federation (Member Number A2578), we pride ourselves in our high standard of workmanship and customer care.



We support the GGF Consumer Code of Good Practice as promoted by the Glass and Glazing Federation (GGF) and undertake to work within the guidelines of this and any other GGF Code of Practice. A copy of the Consumer Code is available at our Barnstaple Office or can be downloaded from the GGF website: [www.myglazing.com](http://www.myglazing.com). In the case of any dispute arising we will provide details of the GGF's Conciliation Scheme and Arbitration Scheme administered by the Centre for Effective Dispute Resolution.

Our business declares that:

- We have a customer care policy
- We have an approved code of conduct
- We are doing our best to comply with customer protection regulations



Members of The Chartered Trading Standards Institute (CTSI)



Registered Company 15664 We guarantee 100% quality on all work, and are proud to say that a large proportion of our custom is from recommendation and "word of mouth", giving us the confidence to know that our customers are satisfied with the work and will recommend us to others. As members of FENSA (Membership Number 15664), we are able to offer a full service to include the controls necessary to ensure compliance to Part L (conservation of fuel and power) of the Building Regulations, as well as give notice to the Local Authority and a Certificate of Compliance to the customer.

Exmoor Fascias was established in 1988 by David and Michele Muir and traded as a partnership until June 2003, when the partnership incorporated and became a Limited Company. Both David and Michele are now Directors of the company, and both are readily available should you wish to contact them.

### GDPR

Exmoor Fascias will not share your personal information with other companies for marketing purposes and will only share your personal data with third parties for the purposes of fulfilling the requirements of Fensa, the Competent Person Scheme for self-certification, for Building Regulation applications and Insurance Backed Guarantee applications. Personal data includes title, name, address, and telephone and email numbers. This data will be used to provide essential documentation and will be retained on files for the lifetime of the guarantee, which will not exceed 10 years.

## **OUR MISSION STATEMENT**

To supply and install quality PVCu and low-maintenance building products to both the trade and retail market.

To carry a wide range of stock to satisfy our existing and potential customer requirements.

To train staff to understand our market place and create knowledgeable, polite and informative personnel who are ready to help individuals or corporate customers at all times and consider the health and safety of our customers, staff and the public at all times.

To ensure our fitters are skilled and competent to fit to a high standard or workmanship.